



## Privacy Policy

Frameclad Ltd and Frameclad Structures Ltd are committed to safeguarding the Privacy of our website visitors and service users.

This privacy policy notice is for this website; [www.Frameclad.com](http://www.Frameclad.com) and serves Frameclad Ltd, Building 33, Bay 9, Second Avenue, The Pensnett Estate, Kingswinford, DY6 7UG and governs the privacy of those who use it. The purpose of this policy is to explain to you how we control, process, handle and protect your personal information while browsing or using this website, including your rights under current laws and regulations. If you do not agree to the following policy you may wish to cease viewing / using this website.

### Information we collect

The information we collect can include name, address, telephone number, e mail address, bank details and any other information necessary for communication or account purposes.

### When we can use the information

Where we have your consent we will only use your personal information to market and promote our products and services to you.

Where it is necessary to perform the contract we will use your personal information to administer your account and provide the products and services you have requested from us

Under the GDPR (General Data Protection Regulation) we control and / or process any personal information about you using the following lawful bases.

#### 1. Consent

This is required for Frameclad Ltd and Frameclad Structures Ltd to process your personal information for contacting you with regards to our products and services. We will always tell you why and how the personal information will be used.

We will continue to process your information until you withdraw consent or it is determined your consent no longer exists.

We do not share your information with third parties.

#### 2. Contract

This is required for Frameclad Ltd and Frameclad Structures Ltd to process your personal information to administer your account and provide the products and services you have requested from us.

We shall continue to process your information until the contract between us ends or is terminated under any contract terms

We will share your information with third parties such as our bank and accountants in order to process your account and provide the products and services you have requested.



We may share your personal information with any law enforcement agency, court, regulator, government body or other third party where we believe it is necessary to fulfil our legal or regulatory obligation, or otherwise to protect or rights or the rights of a third party.

#### Your choices and rights

You have a number of rights in relation to your personal information and can make decisions on how we collect and use it. For example, you can decide not to receive marketing or promotional material from us, tell us how you want to receive marketing or promotional communications from us, and object to some of the ways in which we use your personal information.

You also have the right to complain to the ICO [[www.ico.org.uk](http://www.ico.org.uk)] if you feel there is a problem with the way we are handling your data.

We handle subject access requests in accordance with the GDPR.

You may withdraw your consent at any time by contacting our Data Protection Officer, Paula Dufty via e mail [paula@frameclad.com](mailto:paula@frameclad.com) or in writing to Paula Dufty, Data Protection Officer, Frameclad Ltd, Building 33, Bay 9. Second Avenue. The Pensnett Estate. Kingswinford. DY6 7UG.

Similarly you can contact the Data Protection Officer at any time to

- Request access to information that Frameclad Ltd and Frameclad Structures Ltd has about you.
- Correct any information that Frameclad Ltd and Frameclad Structures Ltd has about you.
- Delete information that Frameclad Ltd and Frameclad Structures Ltd has about you.
- Discuss any questions about Frameclad Ltd and Frameclad Structures Ltd's collection and storage of personal information.